

**ABSTRACT**

A method is provided of presenting to a user a visual representation of a frame 275 resident at a central office 20 of a telecommunications system. The method includes the steps of:

- 5 accessing a database including data as to a current condition of the frame; displaying, based on the accessed data, a graphical representation of the frame 275, the graphical representation including a visual indication of the current condition of the frame 275; and allowing a user to interface with the graphical representation to effect a mapping between the frame 275 and telecommunications lines leading to and from the frame 275.